

Hello from Goose Hummock Golf Resort

ISSUED: May 4, 2020 UPDATED: June 4, 2020

Goose Hummock is very excited for the arrival of the upcoming golf season. As we move through these uncertain times, we will be introducing precautionary guidelines and procedures to ensure the health & safety of our guests, our members and our staff.

Ensuring the safety and well-being of everyone spending time at the course is going to be a co-operative effort and does require the full co-operation from everyone involved. Any golfers violating physical distancing procedures or not adhering to these newly introduced on-site measures will be removed from the golf course.

Please note - If you are exhibiting any of the signs and symptoms of Covid-19 including runny nose, cough, sore throat, shortness of breath, or fever please do not book a tee time or come out to the golf course. Once the symptoms have dissipated, we would be happy to welcome you out for a round. We have lots of great golf to go for 2020!

GOLF COURSE BOOKING INFORMATION

- Please practice physical distancing of minimum 6-feet at all times while on property.
- There will be no walk-up traffic permitted. All tee-times must be booked and paid for in advance:
 - Members can book a tee time by phoning 780-921-2444, ext 1
 - Public Players can book and pay for your tee time at wwww.goosehummock.com
- Tee times will be booked as twosomes, threesomes or foursomes with our **9-minute tee time intervals**. Players will be paired together if and when possible.
- A credit card number will be required to complete your booking. You will have 48 hours to either change or
 cancel your booking. If you arrive with less players than you have booked, or no-show on the day of play, the
 credit card on file will be processed for the missing players or the entire tee time.
- In accordance with NAGA (National Allied Golf Association Alberta) procedures the driving range, putting green, Pro Shop and Restaurant are open with restricted access. The main facility will remain open for access to Mens and Ladies washrooms.

PRIOR TO YOUR ROUND OF GOLF

- Players should be arriving no earlier than 15 minutes prior to tee time. Please remain in your vehicle if you
 arrive earlier than the indicated time.
- Please bring your golf clubs with you and check in with the starter located at the front of the facility. The staff will assign you your power cart which will be located near the clubhouse area. Unfortunately, power carts **should not** remain stationary in the parking lot before, during or after your round of golf.
- Shared golf carts will be permitted provided that the occupants reside from the same household, or consent to the sharing of a cart, is provided by both players.
- Paid golfers only are permitted on the golf course.
- Outside alcohol is not permitted and will be confiscated, with the golfer being asked to leave the facility.
- **Severe weather / Lightning policy**: In case of either severe weather event, course staff will initiate the warning sound. At this time, players <u>must</u> return their power carts to the cart drop zone and proceed to their

cars and await further instructions. Under not circumstances should players seek shelter on the golf course.

• **Frost Delay Policy:** Please remain in your car and call the Pro Shop at 780-921-2444 and we will communicate with you and your group as the delay continues.

DURING YOUR ROUND OF GOLF TODAY

- Please maintain proper physical distancing with your playing partners of a minimum of 6 feet at all times
- Ball washers, rakes, benches, have all been removed.
- Please level out your footprints and club marks as best as you can and feel free to use a "preferred lie" while
 in the bunkers.
- The flagstick will remain in the hole at all times. Please avoid contact with the flagstick. If your golf ball makes contact with the foam protector and remains within relatively close proximity (group decision) it will be deemed holed.
- Player Assistants and Staff will be monitoring all golf course activity. Players violating these new guidelines and procedures will be removed from the facility.
- To ensure proper physical distancing, we would ask that only 2 players at a time be on the tee box deck and / or the putting surface.

AFTER YOUR ROUND OF GOLF

- Power carts are to be returned immediately to the Power Cart Drop Zone area after completion of hole #18. Carts are to be unloaded at the Drop Zone as well. Do NOT off-load your cart in the parking lot.
- Customers must empty out their personal belongings as well their recycling and garbage.
- Please do not congregate in the parking lot and exit the parking lot as soon as possible.

We want to take this opportunity to thank you all for your assistance and understanding in regards to these modified guidelines and procedures while at the golf course. As the industry recognizes the need to make changes to these procedures, we will let all of you know as well and provide timely updates.

THANK YOU FOR VISITING GOOSE HUMMOCK GOLF RESORT